



Keshet Kennels Daycare & Boarding Agreement

First Name: _____

Last Name: _____

Pet 1: _____

Pet 2: _____

This Agreement and the Supplements referred to herein shall apply to all visits by your Pet to Keshet Kennels.

1. **Services.** We agree to provide the specific services ("Services") to your Pet for each visit as indicated on the Booking Sheet that will be filled out for each of your Pet's visits. We will exercise reasonable judgment in all circumstances as we provide the Services.
2. **Payment for Services.** You agree to pay us for the Services we provide to your Pet during each visit at the rates set forth at the start of such visit (collectively the "Charges").
 - Rates will change based on the season.
 - Prices are subject to change without notice.
 - Charges begin on the day you leave your Pet. Check out time is:
 - Half Day - Check in any time after 7:30am. Check out by 1:00pm or
 - Half Day - Check in any time after 1:00pm. Check out by 7:00pm
 - Full Day - Check in any time after 7:30am. Check out by 7:00pm
 - Boarding (overnight) - Check in 7:30am-3pm. Check out no later than 9am on the Departure Date.
 - Additional charges will be due for late check out.
 - In the event you do not pay your bill in full at time of check out, Keshet Kennels is nonetheless required to return your pet to you at the time of checkout. You understand, however, that you will remain liable for all charges incurred during your Pet's stay, and Keshet Kennels reserves the right to collect any unpaid balance.
3. **Reservations.** Reservations will be accepted but not guaranteed without verification of the dog meeting Keshet Kennel's medical requirements.
4. **Cancellations.** If you need to cancel your reservation, please do so no later than 12pm the day prior to your arrival date. A cancellation after 12pm the day before will result in a late cancellation fee of \$25 being charged. No notice of cancellation will result in a \$40 cancellation fee being charged. Keshet Kennels reserves the right to increase charges or refuse service to individuals that habitually cancel reservations or fail to show up.
5. **Your Agent*.** You must provide an adult, over the age of 18, as your Agent. Your Agent must also be someone other than the primary Pet owner(s). If we cannot reach you, you authorize us to contact the individual(s) designated as your Agent. You agree that your Agent shall have your full and complete authority to make all decisions, including those related to the expenditure of funds for or on behalf of you and your Pet.
6. **Emergencies.** In the event of an emergency every effort will be made to contact you or your Agent to retrieve your Pet. In the event that you or your Agent can not be reached or are unable to react in a time frame appropriate to the emergency (determined at the sole discretion of Keshet Kennels and in keeping with the best interest of the animals), you agree that Keshet Kennels at its sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for your Pet until such time you or your Agent can retrieve the Pet.
7. **Check In and Check Out.** The Barn lobby (6157 Russell Rd) is open for Check In and Check-out between the hours of 7:30am to 7pm. If you are not known to the staff on duty you may be required to present government issued identification before they will release the Pet(s) to your care. We want to be sure we only release your Pet to you, your Agent or such other individual(s), designated by you in writing as authorized to pick up your Pet.
8. **Pet Health and Behavior.** We reserve the right to refuse to accept a Pet at Check In for any reason, including without limitation, if it appears that the Pet is sick, injured, in pain, or that its behaviour could jeopardize the health or safety of other Pets or our staff.
 - No Pet can stay with us unless the Pet is healthy and we have confirmation from a licensed veterinarian that the Pet has received all vaccinations required by Keshet Kennels (see below).
 - If at any time your Pet is found to have fleas or ticks, we may provide the appropriate flea or tick removal treatment, and you hereby authorize us to provide such service at your additional expense.
 - We may accept certain older Pets and administer routine medication for chronic conditions, but we are not equipped to care for acutely sick Pets or aggressive or biting Pets.
 - You represent that to the best of your knowledge, your Pet has not been exposed to rabies, distemper, or parvovirus within 30 days prior to beginning its stay with us.
 - If your Pet has been treated for a contagious illness, we cannot accept your Pet for at least two (2) weeks after treatment has been completed and a statement of health is obtained from a licensed veterinarian.
 - You acknowledge that we may have to contact the appropriate authorities in the event your Pet bites another Pet or any person.



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- You acknowledge and agree that in the unlikely event your Pet becomes ill or injured, or if your Pet has a pre existing condition which is aggravated by its stay at Keshet Kennels and requires professional attention, or if your Pet passes away during its stay, we will attempt to notify you or your Agent at the telephone numbers you provide on the reverse side. If we cannot reach you or your Agent, Keshet Kennels at its sole discretion, may engage the services of a veterinarian and/or administer medicine or give other necessary attention to your Pet, and you hereby authorize us to provide any such service at your additional expense. If you refuse medical treatment for your Pet, Keshet Kennels, at its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your Pet as comfortable as possible until picked up by you or your Agent, and you hereby authorize us to provide any such service at your additional expense.
9. **Contact with Other Pets.** While your Pet is staying with us, he or she may come into contact with other Pets. Every effort will be made to ensure the safety of our guests by enforcing strict Restrictions on Pets as set forth in Keshet Kennels's procedures.
- You acknowledge and agree that in the unlikely event your Pet is injured by another Pet, YOU HEREBY RELEASE Keshet Kennels AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY.
 - If your Pet injures another Pet, you will be solely responsible for any injury to the other Pet(s) as well as your own Pet, and YOU HEREBY RELEASE Keshet Kennels AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY.
 - Communicable diseases: all Pets coming to Keshet Kennels are required to be vaccinated. However, it is still possible for a Pet to become ill, even if vaccinated. This is not due to any circumstance or condition at Keshet Kennels and you agree that Keshet Kennels is not liable for any illness suffered by your Pet during or after its stay, including but not limited to Tracheobronchitis (Canine Cough).
10. **Pets Not Picked Up On Departure Date.** In the event that you or your Agent do not pick up your Pet on the agreed upon Departure Date, you hereby authorize us to continue to provide the daily Services as set forth in this Agreement at your expense. If Keshet Kennels determines, at its sole discretion, that an extension of Services is required, payment in full may be required prior to extending such Services. Notwithstanding the foregoing, if such Pet is deemed abandoned under local, provincial, or federal laws or regulations, or in Keshet Kennel's discretion as permitted by law, we will follow the Abandoned Pet Procedure.
11. **Abandoned Pet Procedure.** Unless otherwise required by applicable law, if you fail to pick up your Pet at the designated check out time:
- All Services, with the exception of medication administration necessary to ensure Pet health and safety and Basic Services (as defined as Boarding) will be terminated. Day Care guests may be converted to Boarding Services if the Pet has not been collected within the Lobby hours and the expense thereof shall be paid by you.
 - We will attempt to contact you by telephone and/or in writing using the information that you have provided, advising you that if your Pet is not picked up within a reasonable time period, your Pet will be deemed to be abandoned and that we will deliver the Pet to a third party adoption partner, Animal Control or other similar government agency. If you fail to pick up your Pet for any reason, YOU RELEASE Keshet Kennels FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.
 - You shall remain liable to us for all unpaid charges including the court costs and reasonable attorney's fees incurred in the collection of the Charges.
12. **Your Representations To Us.** You represent to us that you are the owner of the Pet and that you are fully authorized to enter into this Agreement. All of the information about you and your Pet in this Agreement is true, accurate and complete.
- To the best of your knowledge, your Pet has no illness, injury or behavior problem (including aggressive or biting behavior) that has not been disclosed to us.
 - You agree to indemnify and hold us harmless, from and against all loss, damage or expense, including attorney's fees, resulting from misrepresentations by you or your representatives or resulting from your Pet's stay including, without limitation, any person claiming to be the owner of your Pet and any person claiming damage or injury by your Pet.
13. **Miscellaneous Provisions.** This written Agreement constitutes our entire and only agreement and there are no oral agreements or understandings except as provided for herein.
- This Agreement shall bind us and our assigns and you and your heirs and assigns.
 - If there are disputes that result in litigation, the law that applies to the Agreement is the law of the province of Ontario.
14. **Personal Items.** Do not bring items with your Pet that are valuable or irreplaceable. Keshet Kennels is not responsible for loss or damage to any personal item or toy left with your Pet.
15. **Definitions.** The terms used throughout this Agreement, whether capitalized or not, and in either the singular or plural form, shall mean as follows: "We" and "us" shall mean Keshet Kennel's service. "You" and "your" shall mean the Pet Owner signing this Agreement. "Pet(s)" shall mean the dog(s) staying at Keshet Kennels and "your Pet" shall refer to the Pet(s) designated by the Pet Owner in this Agreement.



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You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms.

Pet Owner Signature

Date

Pet Owner Name - please print

Home Phone

Address (Street or Mailing Address)

Cell Phone

Address (City, Province, Zip Code)

E-mail address

Agents* who can act on your behalf for all purposes under this Agreement:

Agent 1 Name: _____

Home Phone: _____

Relationship to Pet Owner: _____

Cell Phone: _____

Agent 2 Name: _____

Home Phone: _____

Relationship to Pet Owner: _____

Cell Phone: _____

Keshet Kennel's Medical Requirements

- DHPP Expiration Date: _____
- Rabies Expiration Date: _____
- Bordetella Expiration Date: _____
- Heartworm Test Due Date: _____
- Fecal Test Date Tested: _____
- Deworming Date Treated: _____

